

Residential Wireless Renewal

Contract Starting Date ____/____/____
Contract Expiration ____/____/____

Platypus account number _____
Name _____
Address _____
City, State, Zip _____
Phone _____ Alternate _____
Contact Email _____
(What Email do you want us to send statements and other critical information?)
Email Address _____

Contract	Monthly Rate	Bandwidth
<input type="checkbox"/> One Year <input type="checkbox"/> Two Year	\$59.95 \$49.95	UP TO 1.5Mb down/768 Kb up
<input type="checkbox"/> One Year <input type="checkbox"/> Two Year	\$69.95 \$59.95	UP TO 3 Mb down/1.5 Mb up
<input type="checkbox"/> One Year <input type="checkbox"/> Two Year	\$89.95 \$79.95	UP TO 5 Mb down/1.5 Mb up
<input type="checkbox"/> \$100 Service Upgrade		

Monthly Charges

Use Existing Credit Card
(If you already have a current credit card on file with us) or **Bill to:**
 Visa Mastercard Discover AMEX
 Card # _____
 Expiration ____/____ Security Code _____
 Name on Card _____
 ACH (attach authorization and voided check)

BROADBAND TERMS & CONDITIONS

This Acceptable Use Policy governs your use of the Internet services (Service) provided by STOUFFER COMMUNICATIONS Broadband (STOUFFER COMMUNICATIONS). STOUFFER COMMUNICATIONS doesn't monitor or edit the content posted by users of the Service or any other Internet services that may be available on or through the Service (e.g. social networks (Facebook), chat rooms, message boards, etc).

STOUFFER COMMUNICATIONS will cooperate with legal authorities and or third parties in the investigation of any suspended or alleged crime or civil wrong doing. Your violation of the AUP may result in the suspension or termination of either your access to the service and/or your account. You agree to indemnify, defend and hold STOUFFER COMMUNICATIONS harmless from any claims resulting from your use of this service which damages you or another party. At our sole discretion, STOUFFER COMMUNICATIONS may revoke your access for inappropriate usage. Use of the information from the Internet is used at your own risk. STOUFFER COMMUNICATIONS will not be responsible for validity of information that you discover on the Internet.

VIOLATIONS

The following constitute violations of STOUFFER COMMUNICATIONS's AUP:

- (A) Using the Service to gain unauthorized access to any computer systems.
- (B) Using the Service to transmit any material (by email, uploading, posting, or otherwise) that, intentionally or unintentionally, violates any applicable local, state, national or international law, or any rules or regulations promulgated there under.
- (C) Using the Service to interfere with access to the Internet by other parties or disrupt the network used by ISP.
- (D) Using the Service to harm, harass, degrade, or intimidate an individual or group of individuals on the basis of religion, gender, race, ethnicity, age, or disability.
- (E) Using the Service to transmit any material (by email, uploading, posting, or otherwise) that threatens or encourages bodily harm or destruction of property.
- (F) Using the Service to harass, threaten, embarrass or cause distress, unwanted attention or discomfort upon another.
- (G) Using the Service to make fraudulent offers to sell or buy products, items, or services or to advance any type of financial scam such as "pyramid schemes," "ponzi schemes," and "chain letters."
- (H) Adding, removing or modifying identifying network header information in an effort to deceive or mislead.
- (I) Using the Service to transmit any unsolicited commercial email or unsolicited bulk email is prohibited. Activities that have the effect of facilitating unsolicited commercial email or unsolicited bulk email, whether or not that email is commercial in nature, are prohibited.
- (J) Using the Service to access, or to attempt to access, the accounts of others, or to penetrate, or attempt to penetrate, security measures of ISP or another entity's computer software or hardware, electronic communications system, or telecommunications system, whether or not the intrusion results in the corruption or loss of data.
- (K) Using the Service to transmit any material (by email, uploading, posting, or otherwise) that infringes any copyright, trademark, patent, trade secret, or other proprietary rights of any third party, including, but not limited to, the unauthorized copying of copyrighted material, the digitization and distribution of photographs from magazines, books, or other copyrighted sources, and the unauthorized transmittal of copyrighted software.
- (L) Using the Service to collect, or attempt to collect, personal information about third parties without their knowledge or consent.
- (M) Using the Service to bully or harm minors in any way.
- (N) Reselling the Service without ISP's authorization.
- (O) Downloading illegal movies from the Internet and watching, storing, or allowing sharing of such.

Customer understands that the Terms & Conditions of the original installation Agreement, that is printed on back, is still valid and acknowledges that Stouffer Communications has provided a copy of the Broadband User Agreement, as may be updated on Stouffer Communications web site from time to time and Customer accepts these terms by signing below:

Prepared by _____ Signature _____ Date _____

Installation Agreement

(A) I either own the residence/business at which the installation is being performed or I have permission from my landlord to have the equipment installed. **(B)** I have inspected the installation and agree that it has been performed in a neat, professional manner. **(C)** I understand that if I choose to move service to a different location there will be a \$100 relocation fee charged and payable at the time service is moved. **(D)** I understand that if I alter the installation in any way I will be charged the regular hourly service fee. **(E)** I understand that all service calls are billed at \$65 per hour. (Hourly Rate is subject to change) **(F)** I agree to keep all services ordered for the term of my contract or I will forfeit any service/installation/equipment discounts that were extended as part of a promotion or incentive, and I will be liable for 30 percent of the remaining contract with a minimum of \$100. I agree to allow Stouffer Communications to recover these amounts through a charge to my credit card or as an ACH debit to my checking account based on my method of paying for service. **(G)** In the event Subscriber should refuse to return the CPE or the same is not returned in proper undamaged condition within seven days of termination or is damaged by customers or person(s) hired by customers, Subscriber agrees to pay a sum of \$450.00 as damages for the CPE. In the event Subscriber should refuse to return the injector box and/or power supply within seven days of termination, Subscriber agrees to pay a sum of \$50.00. Payment of damages will be made using the same method as payments of monthly service charges. All uncollectible fees of more than 60 days will be contracted to a collection agency for collection. These uncollectible fees will remain on your credit report until paid in full. **(H)** I understand I need to give, no less than, a two week notification to terminate services for scheduling allowances. **(I)** I understand that I will be charged \$25 for any payment that does not process due to insufficient funds or for any other reason. **(J)** I understand that it is my responsibility to notify Stouffer Communications if my contact email or credit card number on file changes/expires or if equipment needs to be moved for any reason.